

Where Do I Send the Employee for Medical Treatment?

The Health Center here on campus is the **primary** contact for University employees injured on the job (see [University Policy 101.7](#)). Supervisors must ensure employees are sent to an authorized treatment facility.

If an authorized facility is unavailable within a reasonable time period or if you need any assistance, please contact the Workers' Compensation Manager in the Enterprise Risk Management Department at 704-687-0681.

Employees with life threatening work-related injuries should be directed for immediate medical care at Atrium Health - University ER (from a campus phone, dial 911 or from a cell phone, dial 704-687-2200). Employees may not choose their own doctor. Medical treatment sought at an unauthorized facility could result in non-payment of claims.

Authorized Medical Facilities for First Treatment			
<i>Treatment Levels</i>	First Point of Treatment <i>(Urgent, Non-Life Threatening)</i>	After-Hours & Weekends <i>(Urgent, Non-Life Threatening)</i>	Life Threatening or Serious Injuries Only
	<u>Fall & Spring Hours</u> Mon - Thurs (8a - 6p); Fri (8a - 4p) <u>Summer Hours</u> Mon-Fri (8a - 4:30p)	<u>Fall & Spring Hours</u> Mon - Fri (5:30p - 8p); Sat - Sun (8a - 4p) <u>Summer Hours</u> Mon - Fri (4:30p - 8p); Sat - Sun (8a - 4p)	<u>Fall, Spring, & Summer Hours</u> 24 hours (Breathing Difficulty; Excessive Bleeding; Visible Broken Bones, Loss of Consciousness, Threat to Life, etc.)
<i>Campus Locations</i>			
Main Campus	Student Health Center (Located at the corner of: Mary Alexander Rd & Cameron Blvd) 704-687-7400 / 704-687-7401	FastMed of Charlotte at Mallard Creek 2728 W Mallard Creek Church Rd Charlotte, NC 28262 980-218-1860 FastMed of Harrisburg 4415 School House Commons Harrisburg, NC 28075 704-456-1218	Atrium Health Hosp - University 101 WT. Harris Blvd Charlotte, NC 28262 704-863-6000
Center City	Student Health Center 9201 University City Blvd Charlotte, NC 28223 704-687-7400 / 704-687-7401	FastMed of Charlotte 3250 Wilkinson Blvd Charlotte, NC 28208 704-319-5176	Atrium Health Hosp - Main 1000 Blythe Blvd Charlotte, NC 28203 704-355-2000
NC Research Campus	Student Health Center 9201 University City Blvd Charlotte, NC 28223 704-687-7400 / 704-687-7401	FastMed of Concord 391 George W Liles Pkwy, NW Concord, NC 28027 704-886-1780	Atrium Health Hosp - Northeast 920 Church St N, Concord, NC 28025 704-403-1331

Prescriptions - Prescriptions can and should be filled at the onsite Student Health Center. If the medication is not in stock or if employee is referred to an off-site authorized treating physician and is prescribed medication, the employee can take the prescription to any major pharmacy such as CVS, Walgreen's, Walmart, etc. to have their first prescription fill (5 days) at no cost. However, they must advise the pharmacist that CCMSI is the third party carrier for the Workers' Compensation program and utilizes Optum Tmesys Network to manage the prescription drug plan.

To obtain the required authorization to fill the prescription, the pharmacist should contact Tmesys at 1-800-964-2531 and give employee DOB, SSN, Rx BIN: 004261 Rx PCN: CAL, and Group: COCMSNCF. If the network is not able to obtain authorization or if it is after normal business hours, the employee may pay for the prescription and provide the original copy of the receipt to the WC Administrator who can provide assistance in filing a request for reimbursement consideration through CCMSI.

Physical Therapy - Treatment is covered only when authorized by CCMSI, the third party carrier.